

Installation Support Scope of Work Statement

LIGHTVU installation support is based on an 8h work-day during standard business hours with industry standard breaks. Evening or overnight working time requirements must be disclosed to LIGHTVU prior to scheduling of the installation and may incur additional fees.

The support labour provided by LIGHTVU is not a turn-key installation service. It is expected that the reseller provide at least 1 (one) qualified technician and 1 (one) labourer for the entire duration of the installation.

It is expected that a clean, well lit, environmentally controlled installation environment be provided with all required infrastructure (power and data) in place prior to the commencement of installation. Any delays due to missing, incomplete or incompatible infrastructure, unsuitable working environment, lack of access or equipment may incur additional fees.

LIGHTVU insists on full compliance with any applicable occupational health and safety regulations and requirements. LIGHTVU staff will bring standard PPE. Any special requirements such as additional PPE, training/orientation or site specific rules or requirements must be disclosed to LIGHTVU prior to scheduling of the installation and may incur additional fees. LIGHTVU staff have the right to refuse unsafe work.

Any change in scope by the customer or partner may result in additional fees

LIGHTVU product installation support scope of work:

- i. Unpacking, inspecting and inventory of LIGHTVU supplied products
- ii. Layout and configuration of the mount / mounting system where supplied by LIGHTVU
- iii. Installation of the LED panels onto the mounting system
- iv. Interconnection of the LED panels
- v. Connection of the LED panels to power and data infrastructure where the infrastructure matches the provided requirements
- vi. Testing, alignment and commissioning to factory specifications

Partner product installation scope of work:

- i. Technicians will assist LIGHTVU to unpack, examine, and inventory all products
- ii. Technicians will fasten the mounting system to structure.

- iii. Technicians will assist placement of product and associated equipment into position
- iv. Complete necessary connections and alignments based on factory specifications

LIGHTVU Installation Support Labour specifically excludes the following:

- i. Unloading, delivering or moving product to the installation location
- ii. Power and data infrastructure (cable runs, termination, troubleshooting, adaptation to incorrect or incompatible installation)
- iii. Load in/out, setup or relocation of equipment required for installation such as ladders, scaffolding or lifts
- iv. Determination of installation location
- v. Determination of suitable methods of attachment to structure
- vi. Attachment of the mount / mounting system to structure
- vii. Integration of LIGHTVU products into control or distribution systems
- viii. Installation of any 3rd party products not provided by LIGHTVU